

Our World – Accommodation Request Form

Issue Date: Customer ID:

Title: Full Name:

Email:

Address:

Postcode:

Daytime Telephone: Evening Telephone:

Week Number

Week 2 Week 3

Preferred Destinations

Please number the destinations in order of preference from 1 to 4 with

1. Costa del Sol 2. Tenerife 3. Turkey 4. Austria

Preferred Travel Dates

Please select 4 weeks in order of preference. Weeks must be a minimum of 8 weeks apart and 4 weeks from the issue date and all must be within 12 months of the issue date

Week 1 Week 2 Week 3 Week 4

Traveller Details

Principal guests

Title: First Names: Surname: Date of Birth:

Title: First Names: Surname: Date of Birth:

Additional guests

Title: First Names: Surname: Date of Birth:

Title: First Names: Surname: Date of Birth:

Title: First Names: Surname: Date of Birth:

Title: First Names: Surname: Date of Birth:

Signature: I confirm I have read, understood and accept the Accommodation Request Procedure as shown overleaf.

Signature:

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Please read the following procedures carefully as these together with the Terms & Conditions detailed in the Our World brochure apply to all Our World holidays

OUR WORLD

1. Our World is personal & not transferable. Holidays must be taken by the purchasers of authorised products who are eligible to participate & their partners & immediate family only.
2. Only one holiday offer per household. This offer is valid for three visits only to a CLC World resort & can not be used in conjunction with any other offer.
3. Accommodation is subject to availability & all three weeks must be used within 3 years of the issue date (detailed in the letter accompanying this form) with one week available each year. Weeks cannot be brought forward or carried over & unused weeks will be lost. Weeks have no cash value & may not be used in conjunction with any other offers or given in exchange.
4. No reservation fee is due but you will be asked to pay a room guarantee deposit of £50 at the time of booking, which is refunded in the form of resort credit on arrival. You will forfeit the deposit & the week of accommodation if you fail to show up at the resort for the date booked or if you cancel your booking less than 30 days prior to arrival.
5. A booking surcharge of £49 per person will apply for school holiday dates (if available). All date changes are subject to availability & are subject to an administration charge of £29.
6. Holidays include fully furnished accommodation & use of all CLC World facilities at the booked resort only. Holidays do not include travel costs, insurance, car hire or any other expenses incurred in connection with the holiday. Guests are advised to take out a Travel Insurance policy. It is your responsibility to ensure that you have a valid passport & to arrange visa documentation by the time of travel if applicable.
7. Please note that while we have units suitable for disabled persons the general layout & terrain of some resorts can make them unsuitable for guests with certain disabilities; please contact us & we will be happy to discuss individual circumstances.
8. Please note that resorts in Turkey are not available for booking between November & April due to seasonal closures.
9. Data is held according to CLC World's privacy and data policy which can be viewed at www.clcworld.com/privacy. You can withdraw your consent at any time by emailing privacy@clcworld.com, calling 0208 906 5237, or writing to us at the address below. Telephone and other communications may be recorded or monitored for the purpose of staff training and quality control.
10. To the extent permitted by law Club La Costa (UK) Plc does not accept responsibility for any damages, loss, delays, injuries/deaths, accidents or dissatisfaction caused by occurrences & conditions beyond its control, including but not limited to: acts of God, nature, sickness, strikes, local customs, law & politics during your participation in Our World.

SECOND & THIRD WEEKS

1. Accommodation Request forms for weeks 2 & 3 can be downloaded from www.clcourworld.com & sent to the address provided.
2. Requests for week 2 cannot be processed earlier than 9 months or later than 18 months from the issue date & the dates requested must be between 12 months and 24 months from the issue date. For example, if the issue date is 10th January 2019, week 2 must be used between 10th January 2020 & 10th January 2021 and can be requested from 10th October 2019 TO 10th July 2020.
3. Requests for week 3 cannot be processed earlier than 21 months or later than 30 months from the issue date and the dates requested must be between 24 months and 36 months from the issue date. For example, if the issue date is 10th January 2019, week 3 must be used between 10th January 2021 and 10th January 2022 and can be requested from 10th October 2020 to 10th July 2021.
4. Failure to download & send an Accommodation Request Form within the period stated will result in the forfeit of the week of accommodation for that year.

Send this form to:

CLC World Resorts & Hotels, Central Reservations, Urb. Marina del Sol, Ctra. de Cadiz, km 206, Mijas Costa 29649, Malaga, SPAIN